

Lead Technician

Job Overview

Lead Technicians may work alone to start, complete, or assist in the completion of all manner of low voltage and AV installations in both residential and commercial environments. Lead technicians are familiar with AV solutions, camera systems, security systems, access control, lighting control, and home automation. Lead technicians are fully capable of working independently as well as directing other technicians. Lead technicians have thorough knowledge of current hardware and must be willing to stay up to date with new iterations of hardware and software. Lead technicians are self-motivated, with strong communication skills, and they will operate in an efficient and organized manner to ensure the delivery of fully functional and sophisticated low voltage solutions. Lead technicians set the tempo and sequence of work for other service technicians.

Benefits

- 6 paid holidays per year
- PTO escalating with length of service
- Health Insurance
- Dental, Vision, Life and Disability
- Company Matching 401K

Key Job Responsibilities

- Complete sophisticated low voltage installations and configurations
- Evaluate ongoing projects for punch list items
- Install and configure network and data systems
- Install control systems (AV/lighting/shade/access)
- Thorough understanding of multi room systems and solutions
- Directs other technicians
- Focused on Client Satisfaction during every interaction and endeavor.

Job Requirements

- Capable of installing and configuring low voltage lighting solutions
- Capable of installing and configuring low voltage shade systems
- Capable of installing and documenting basic and advanced security systems.
- Capable of installing and configuring basic and advanced surveillance systems
- Capable of installing and configuring basic and advanced network equipment
- Capable of programming a single room application in at least one control language (i.e. Control4)
- Identifies and conveys all appropriate details to ensure effective project management.
- Effortlessly moves between independent and collaborative contribution to both designs and installations
- Effortlessly moves between leading and team member as duties demand.
- Values transparency and integrity in all interactions

This job description attempts to describe the level and complexity of the work as well as the capabilities and traits of the personnel typically completing the work in this classification. It is not an absolute or exhaustive description of the work, skills, or responsibilities. Personnel are assigned secondary and tertiary responsibilities to ensure redundant capabilities among our technicians and to meet the requirements for the growth of our business.